



COX Homelife®

COX

# Welcome to **Cox Homelife**

Helping you keep a close eye on what matters most

Cox Homelife is your perfect solution for self-monitoring and managing your smart home. Now you can see what's going on at home even when you're away with the Homelife HD Camera and Video Doorbell. View live or recorded video from the convenience of your phone with the Cox Panoramic Wifi app. Relax. You've got this.



# Control it all with the **Panoramic Wifi app**

The app is your command center for self-monitoring and controlling your home through Cox Homelife.

- Navigate to the Home tab in the Panoramic Wifi app to view live or recorded video from virtually anywhere with your phone
- With two-way talk, the Homelife HD Camera lets you talk and listen between your phone and the camera
- Cameras can be placed indoors or outdoors and includes night vision

**Download the app today and sign in with your Cox User ID.**



# Moments that matter

**Continuous Video Recording** captures video 24 hours a day and keeps the most recent 10 days of activity.

- Set notifications for all motion or just people-caused motion. Use the Customized Alert Area feature to reduce non-relevant motion notifications



# Smart and **compatible**

Cox Homelife even "Works With" third-party party devices for functions like lighting, thermostats and door locks.

- [Find a list of select smart home devices](#) that sync through the Panoramic Wifi app so you can control them all in one place
- Navigate to Home tab in the Panoramic Wifi app, select "Add smart devices," select devices that you want to add that work with Cox Homelife
- Cox will be adding more options for Homelife to help you make your smart home even smarter

Yale  
August  
Carrier  
Ecobee

Honeywell  
Lifx  
Lutron  
Philips

Sengled Pulse  
Tp-link  
Kwikset



# Watch on the **big screen**

Now you can easily see your Homelife HD Camera on your TV.\*

Just say **"Show me my cameras"** into your Contour Voice Remote.



*\*Requires Cox Homelife subscription and either a Contour TV or Contour Stream Player subscription. Additional charges apply for Contour Stream Player and Contour TV services.*

# Tips and tricks to help get you started

## HD Camera

- When you plug the camera into an outlet, be sure it's not blocked by furniture during pairing
- Be sure to wait for the camera's light to blink indicating it's ready to pair
- During pairing, hold your phone near the camera's power adapter and don't close the Panoramic Wifi app until the pairing is complete
- Name your camera based on its location—front door, back gate, garage—and don't use characters, numbers or emojis
- If you're mounting your camera outdoors, pair the camera before you mount it and [follow these instructions](#)

## Video Doorbell

- The video doorbell is designed to replace an existing wired doorbell so contact us if yours uses batteries
- Confirm that your existing doorbell works by pressing the button and listening for the chime
- Locate your breaker box as you'll need to turn off the power to the doorbell before beginning your installation
- For additional instructions and troubleshooting articles, please visit: [cox.com/doorbellsupport](https://cox.com/doorbellsupport)



# Get our **best tech support** with **Cox Complete Care**

So you're a bit tech-challenged and need some expert hand-holding? You're not alone.

Cox Complete Care provides advanced tech support for Cox products and your personal computers, tablets, gaming consoles and other connected devices. A subscription is only \$10/month.

## **Remote assistance**

Whether you're at home or on the go, help is just a chat or phone call away.

## **We'll come to you**

Our techs will repair damaged wires and replace old outlets.

## **Around-the-clock support**

Get the answers you need by calling us or chatting online 24/7/365.

