



Cox Home Connectivity for Education

A Solution You Can Count On

Accessible, reliable Internet is essential for today's academic community—creating environments ready to connect students, teachers and administrators. **Cox Home Connectivity for Education** harnesses the power of our robust network to offer Internet suited for hybrid learning.

A New World

COVID-19 has made a tremendous impact in every corner of the world, forever changing the way we think about public health, safety and socioeconomic factors in the wake of a pandemic. Education systems in particular reeled from the effects of the virus and are adopting different approaches to educating their students.

Our Solutions

In the spirit of supporting educators and students, Cox developed an Internet solution, ConnectAssist, to enable virtual learning and teleworking from home.

Features

Our ConnectAssist plan allows students, teachers and library patrons to work using a high-speed connection supporting applications, data sharing, posting, downloading and uploading. Our solution provides speeds of 50 Mbps/3 Mbps with free, Cox Easy Connect options. In addition, Cox Internet customers have access to more than 3 million WiFi hotspots and Cox Security Suite.

Cox Home Connectivity for Education includes access to the Cox Digital Academy featuring computer literacy tips, educational videos, tutorials and games.

Cox Home Connectivity for Education

The FCC's Emergency Connectivity Fund (ECF) helps schools and libraries provide broadband access to unconnected households.

At a Glance

| | Features | Speed | Price |
|---|---|----------------|------------|
| Cox ConnectAssist | Free online protection with Cox Security Suite Plus powered by McAfee® WiFi modem School district or library pays | 50 Mbps/3 Mbps | \$30/month |
| Plan includes 24/7 technical support and a WiFi modem for a one-time charge of \$20 plus tax (covered by ECF funding). An Unlimited Data plan is also included at no additional charge through June 30, 2022. | | | |

Credit for services will be applied through school or library Emergency Connectivity Funds (ECF); subject to change or end at school/library's discretion. Customer remains responsible for account and monthly payment to Cox. Advertised program pricing available while eligibility criteria are met. Cox ConnectAssist Internet Service must be maintained to qualify for credit of ECF funds to customer's account. Includes self-installation. Standard pro-installation may be covered school or library. Additional equipment, installation, applicable taxes, surcharges and other fees extra and subject to change. Then-current rates will apply when program eligibility requirements are no longer met, or when school or library remove participants from the program. Offer, prices, and eligibility requirements subject to change. No ECF funds were used for this notice. Not compatible with additional Internet products/tiers including, Cox Panoramic WiFi, Cox Complete Care, and Elite Gamer.

Unlimited Data Plan included with Cox Home Connectivity for Education program at no charge until June 30, 2022. After promotional period, then-current regular rates apply (see www.cox.com).

Cox Internet ConnectAssist requires a Cox-approved DOCSIS 3.0 or higher modem (www.cox.com/residential/support/cox-certified-cable-modems.html). Uninterrupted or error-free Internet service, or the speed of your service, is not guaranteed. Actual Internet speeds vary. See www.cox.com/internetdisclosures for complete Cox Internet Disclosures. Cox Internet plans include 1.25 TB (1,280 GB) per month of data usage. Excess usage is \$10 per additional 50 GB block, except for Unlimited Data Plan subscribers. Unused data does not roll over. For more details on data plans and data usage, see cox.com/dataspeedplans and cox.com/datausage. Cox cannot guarantee the intended results from the McAfee® services or that the McAfee® software will be error-free, free from interruptions or other failures. The McAfee® services and features are subject to change. McAfee® is a registered trademark of McAfee®, Inc.

Services subject to Cox Residential Customer Service Agreement (including arbitration provisions), Acceptable Use Policy (including Cox's right to terminate service for abuse of network), and other policies, found at cox.com/policies. Pricing, packages, and policies are subject to change. Other restrictions may apply.



*ECF support cannot be used for locations already funded through another support program such as Emergency Broadband Benefit (EBB) or CARES Act funding.

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