

TV screen will not turn on

If you have selected SET: OFF your television screen will not come on until the setting is changed in the General Settings function. To access your television, you must:

- Unplug your television from the cable box.
- Plug your television into a wall outlet and, using the television controls, turn the power ON.
- Using your Cox Digital Remote, press **MENU** to return to the Settings menu.
- Use the right arrow button to highlight SET: AC.
- Use the up and down arrow buttons and select ON WITH SETTOP. Press **SELECT**, then press **EXIT**.
- Turn the Cox Digital Cable OFF and plug the TV into the cable box.
- Press the **CABLE** or **TV** button to turn your television ON and OFF.

No sound

- Properly plug your television and Cox DCT into an electrical outlet.
- Verify that the **MUTE** button is not in use.
- Make sure all cables are properly connected.
- Make sure the TV power is turned ON.
- If your settop includes a VCR and/or stereo, make sure they are properly connected to the Cox DCT.
- Make sure your TV is tuned to the proper output channel (3 or 4).
- Make sure the volume is turned up.
- If the problem is with channels below 100, check the SAP setting, referring to the handbook provided by the manufacturer of your TV.
- For channels above 100, check the Language Preference setting in the Cox Program Guide Settings Menu.

No color

- Make sure the current TV program is broadcast in color.
- Adjust the TV color controls.